

SONY BMG MUSIC ENTERTAINMENT

CONSUMER CLAIM FORM FOR REIMBURSEMENT OF REPAIR EXPENSES

If you believe you are eligible for reimbursement of repair expenses, please print this form, complete it and submit it by mail with any required documentation no later than December 31, 2007.

PART 1 - Contact Information. This will be used only in connection with the handling of your claim.

Name: _____	Telephone: _____
Address: _____	Daytime Phone: _____
City: _____	State: _____ Zip: _____ Email: _____

PART 2 - Proof of Purchase of a SONY BMG CD. **Please check one.**

<input type="checkbox"/> I have enclosed a copy of the purchase receipt, a copy of my credit card or bank statement reflecting my purchase, or a copy of a cancelled check reflecting my purchase (do not send originals).
<input type="checkbox"/> I have enclosed the original UPC symbol cut from the album artwork (gift recipients may use this option).
<input type="checkbox"/> I have enclosed documents received from the Sony BMG Class Action settlement administrator in connection with my claims for benefits related to my prior exchange of an XCP-protected CD.
<input type="checkbox"/> I have enclosed other proof of purchase: _____

PART 3 – Claim Information.

1. What type of computer do you have? (Please provide all information known about your computer, such as brand, speed, capacity, PC or Mac, etc.) _____ _____.
2. What operating system do you use (Microsoft Windows XP, Mac OS X, etc.)? _____.
3. Approximately when did you purchase a SONY BMG XCP CD? _____.
4. Who was the artist and what was the title of the SONY BMG XCP CD? _____.
5. Did you play the CD in your computer? _____.
6. Approximately when did you first play the CD in your computer? _____.

PART 3 - (continued)

7. Briefly describe the type of harm / damage / problem you experienced and the steps that you took in response:

8. Approximately when did you experience this problem?

PART 4 - Information About Your Expenses.

1. How much did you spend on repairing your computer as a result of the events described in Part 3?
US\$ _____

Please attach any receipts or other documentation you have to substantiate your expenses. Claims without receipts or documentation may be paid, if otherwise proper, but any payment will be limited to \$25.00. Maximum payment, with receipts or documentation, is \$175.00.

PART 5 - Certification.

I swear or affirm under penalty of perjury that:

- I have not previously submitted a claim with respect to the repair of my computer; and
- If I accept payment under this program, I agree that I am giving up the right to make any other claim for specific damage to my computer resulting from use of an XCP-protected CD, even if I don't discover the damage until later, and that I am specifically waiving my rights under any law that would let me do so. However, I will still be eligible to receive the benefits provided under the Sony BMG Class Action settlement. CALIFORNIA CONSUMERS: This release is intended to apply to the fullest extent applicable under Cal. Civ. Code § 1542, which provides as follows: "General Release; extent. A general release does not extend to claims which the creditor does not know or suspect to exist in his or her favor at the time of executing the release, which if known by him or her must have materially affected his or her settlement with the debtor."
- All of the statements and representations made by me in this claim form are true and accurate.

Submitted by (print name): _____

Signature: _____ Date: _____

PLEASE RETURN YOUR COMPLETED FORM WITH ANY DOCUMENTATION BY MAIL TO:

**SONY BMG MUSIC ENTERTAINMENT
XCP CONSUMER CLAIMS PROGRAM
FDR Station, P.O. Box 1390
New York, NY 10150**

ALL CLAIM FORM ENVELOPES MUST BE POSTMARKED NO LATER THAN DECEMBER 31, 2007

SONY BMG reserves the right to investigate all claims and to advise state authorities of any claimant who provides false information in connection with a claim.